### SCB MANAGEMENT SOLUTIONS, INC.

## CAPABILITIES STATEMENT

SCB Management Solutions, Inc., dba SCB Management Consulting (SCB), is a business strategy and implementation management consulting firm. We provide results-driven People, Process, and Technology solutions to Government and Commercial C-Suite and Departmental leaders to improve their operational, financial, and compliance performance. We manage both IT and non-IT transformational projects, serving as either a prime contractor or subcontractor.









**Planning** 





**Business Process** Solutions

**Human Capital &** Change Management

#### OUR VALUE PROPOSITION

Management

- **Dedicated Project Managers**
- Big 4 Expertise with Startup Agility
- Big Picture Strategy and Detailed **Implementations**
- ✓ Collaboration & Engagement Leadership to Staff to SMEs
- Disruption to your Team

#### OUR NAICS

- Administrative and General Management Consulting 541611
- 524298 All Other Insurance Related Activities
- 541511 Custom Computer Programming Services
- 541612 Human Resources Consulting Services
- 541613 Marketing Consulting Services
- 541618 > Other Management Consulting Services
- 541990 > All Other Professional, Scientific and Technical
- 611430 Professional and Management Development Training
- 541690 Other Scientific and Technical Consulting Services.

#### **OUR TEAM**



Highly Experienced Human Capital, Change Management and Business Process Project Managers



Internal Leadership Experience combined with our Consultative Expertise



Tailored Solutions. **Transformative** Results

#### OUR PUBLIC SECTOR CLIENTS

We are proud of the follow-on business and referrals from clients and partners that reflects our track record of success.





































#### **OUR CERTIFICATIONS**





Contract Holder

47QRAA21D007X





NATIONAL



**WBEN®** 



**CERTIFIED MBE/WBE** 

State: MDOT, NJDOT, CTDOT, DCDOT, DEDOT, FLDOT GADOT, ILDOT, MassDOT, MnDOT, NCDOT, NJDOT, OHDOT, PADGS, PENNDOT, RIDOT, SCDOT, TXDOT WVDOT, VSWAM.

Local: Baltimore, Philadelphia, WMATA

## **OUR CONTACT**

STEPHANIE BAGLEY Founder & CEO

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# OUR CAPABILITIES PAST PERFORMANCE EXAMPLES



#### **Project & Program Management**

- USDOT Budget Strategic Implementation Support (2 divisions)
- ✓ WSSC Water Insurance & Risk Management
- ✓ MAA Customer Service Surveys & Focus Groups
- ☑ MAA Financial Planning & Analysis



#### **Business Process Solutions**

- St. Mary's College of MD ERP Business Process Reengineering
- USDOT Organization-Wide HR SOP Streamlining for 55K EE Base
- ☑ USDOJ SOP Manual End-to-End Update



#### **Human Capital Solutions**

- USDA Facilitation, Teambuilding and Workforce Planning
- ✓ USDA Facilitation and Teambuilding
- USDOT Human Capital Support--Leadership Assessment, Performance and Workforce Planning, Executive Coaching



#### Strategic Planning

- USDA Strategic Planning/Assessment for Facilitation & Teambldg
- ☑ USDOT Strategic Planning Implementation Support (2 divisions)
- Maryland Department of Health Behavioral Database
- USDOJ Strategic Planning & Implementation Support



#### **Training**

- St. Mary's College of MD ERP Business Process and Training Guides
- Fortune 1000 Pharma E-Learning Program Implementation USDA HHS / US HHS PSC Leadership Development Series
- ☑ US Commerce Professional Development Training



## OUR CAPABILITIES HELP TO OPTIMIZE CLIENT RESULTS

**Efficiently and Effectively** 

#### HOW WE DO IT

#### **Use Case**

- ☑ IT and Non-IT Transformations
- ☑ Industry Agnostic

#### **Disciplined Approach**

- Assess (Current State and Objectives)
- ✓ Design & Deliver (Tailored Solution)
- ✓ Monitor and Measure
- Engagement
- Management Reporting

#### **Customized Tools**

- Management Dashboards
- ☑ Knowledge Management and Transfer

#### **Breadth & Depth of our Expertise**

- Project Management
- ☑ Program / PMO Design & Management
- ERP Implementation Mgmt Strategic Planning
- Facilitation and Stakeholder Engagement
- Operational and Organizational Assessment

#### **Business Process Solutions**

#### **Human Capital**

- Organizational Design
- Teambuilding
- Executive Coaching
- ✓ Workforce and Performance Planning

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