



**MANAGEMENT
CONSULTING**



Your visionary partner who makes transformation E.A.S.I.E.R.
EXCELLENCE . ALIGNMENT . SUSTAINABLE . INNOVATE . EFFICIENT & EFFECTIVE . RESULTS



U.S. Small Business
Administration



SBA WOSB
Woman Owned Small Business



U.S. Small Business
Administration
8(a) Certified

GSA MAS



Certified Economically Disadvantaged
Women-Owned Small Business

CAPABILITY STATEMENT

COMPANY OVERVIEW

SCB Management Consulting successfully optimizes project management and system implementation services to help government and private sector leaders who want to optimize operational efficiency and effectiveness by reducing process, staffing and technological deficiencies. SCB's Project Managers with leadership experience and consultative expertise (from Concept through Implementation) deliver sustainable solutions.

WHY SCB?

- ✓ SCB Management Consulting applies a disciplined approach to partner with government agencies and private sector organizations, of all sizes, to design and deliver project management services with our proprietary strategic framework to optimize operational efficiency and effectiveness
- ✓ SCB seasoned Project and Risk Managers are with you from conception through implementation
- ✓ SCB Project Managers have leadership experience to help government leaders and their teams navigate the internal dynamics and cultural sensitivities that often derail projects

NAICS CODES

- **541611** : Administrative and General Management Consulting Service
- **524298** : All Other Insurance Related Activities
- **541511** : Custom Computer Programming Services
- **541612** : Human Resources Consulting Services
- **541613** : Marketing Consulting Services
- **541614** : Process, Physical Distribution and Logistics Consulting Services
- **541618** : Other Management Consulting Services
- **541690** : All Other Technical and Professional Consulting Services
- **541990** : All Other Professional, Scientific and Technical Services
- **561110** : Office Administration Service
- **611430** : Professional and Management Development Training

CORE COMPETENCIES

- ✓ Project, Program and PMO Management
- ✓ Professional Development and Technical Training
- ✓ Insurance, Risk & Compliance Management
- ✓ Strategic Planning
- ✓ Business Process Reengineering and SOPs

COMPANY CERTIFICATIONS

MBE/WBE

STATE MDOT, CTDOT, DCDOT, DEDOT, FLDOT, GADOT, ILDOT, MassDOT, MnDOT, NCDOT, NJDOT, NCHub, OHDOT, PA DGS, PENNDOT, RIDOT, SCDOT, TXDOT, WVDOT, VSWAM

LOCAL Baltimore City, Philadelphia, WMATA

FEATURED CLIENTS



STEPHANIE (CARTER) BAGLEY

PRESIDENT AND FOUNDER

(443) 598-6928

scarter@scbmgmt.com

www.scbmgmt.com



729 East Pratt Street, Suite 200
Baltimore, Maryland 21202





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YOUR TRANSFORMATION PARTNER

**We Optimize ERP and
System Implementation
ROI for Public and Private
Sector Leaders**



SMCM

OBJECTIVES

- ✓ Higher Ed client implementing ERP for first time in decades
- ✓ Tenured staff reluctant to embrace new system
- ✓ No training materials for proprietary cloud-based system

RESULTS

- ✓ Engaged by CIO to develop custom training materials
- ✓ Proposed integrating 'how to' with key processes and internal controls
- ✓ Facilitated SME and developer business process sessions
- ✓ Identified need for, and created custom Administrator Guides and developed job aids (e.g., user videos) to improve engagement

U.S. DOT

OBJECTIVES

- ✓ In preparation for Shared Services organization, standardize and streamline DOT-wide HR processes
- ✓ Facilitate working sessions with HR leader reps from each of the 10 modes to develop SOPs
- ✓ Gain org-wide buy-in

RESULTS

- ✓ Developed SOPs and Custom Job Aids.
- ✓ Developed 'lead SME' process to minimize large group dev time, increase overall efficiency
- ✓ Delivered SOP package, despite Covid interruptions—on time and within budget

FORTUNE 500 PHARMA

OBJECTIVES

- ✓ In conjunction with Org Redesign, Increase Time and Efficiency for Contracts Operations Onboarding and Cross-Training
- ✓ Re-write balanced SOPs—instruction, screenshots, etc.
- ✓ Minimize disruption to already busy team
- ✓ Reduce drain on team from 100% OJT to 80% self-serve/20% Instructor

RESULTS

- ✓ Selected user-friendly LMS, easy for client to maintain
- ✓ Streamlined SOP to LMS development process
- ✓ Implemented Change Management Communication Plan to engage team from Day 1

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